

Instructions for pickups and deliveries outside the service center's service hours and during Saturday morning shift

Advance notice is required for all pickups and deliveries outside the service center's service hours and during the Saturday morning shift. Notification must be given by 12:00 on Friday or the business day preceding a public holiday.

The notifier is responsible for providing all necessary information and documents. If the required information and documents have not been provided in time, the service cannot be performed.

Please note that all documents related to the release of import containers or delivery of empty containers must still be submitted by Friday at 16:00.

All information regarding delivery or pickup must be submitted in a single email to the following addresses:

Liikenteenohjauspiste.Firau@euroports.com

TJ5vuoro.Firau@euroports.com

depotooperator.firau@euroports.com

Containerterminal.Firau@euroports.com

The advance notice must include date and estimated time of planned pickup or delivery with an accuracy of two hours. License plate number must also be informed.

For all pickups and deliveries outside service hours, call +358 40 098 1749 at least 30 minutes before arriving at the port.

Required information and documents

Import containers from terminal	Terminal notification and waybill (printing of waybills not possible outside the service center's service hours)
Export containers to terminal	Terminal notification
Pickups of empty containers	Delivery reference number (bolt seal delivered during delivery of container)
Break bulk cargo to terminal	Waybill, packing list